ST.JOSEPH'S COLLEGE FOR WOMEN (AUTONOMOUS) VISAKHAPATNAM

III SEMESTER BBA 3101 (4) B.B.A MARKETING MANAGEMENT Time:7Hrs/ Week MARKS: 100

w.e.f. 2016 – 2019 ("16AD")

SYLLABUS

OBJECTIVE: To study and critically analyze the basic concepts in marketing and to cater the needs of marketing industry.

COURSE:

MODULE-I: FUNDAMNETALS OF MARKETING

Introduction-origin of marketing – Concepts of marketing – Nature and scope of marketing – Importance of marketing – Functions of marketing – Need for marketing- Role of marketing manager – Marketing Environment. (Case study)

MODULE-II: MARKET SEGMENTATION AND CONSUMER BEHAVIOUR:

Market Segmentation – Meaning, definition – Segmenting the market – Basis of segmentation – Target and positioning – Marketing Mix – 4p's of Marketing.

Consumer Behavior – Difference between customer and consumer – B2B marketing – B2C marketing – Consumer behavior model – Factors influencing consumer behavior. (Case study)

MODULE-III: PRODUCT AND PRICING: Product – meaning, characteristics – product concept – classification of product – Product life cycle – Branding – Elements of branding – packaging – Importance of packaging in marketing – Pricing – Types of pricing – Factors influencing pricing decisions. (Case study)

MODULE-IV: PROMOTION AND SALES: Promotion – Various types of Promotion – Importance of promotion – Sales – meaning, definition – personal selling – Distribution – channels of distribution – difference between sales and marketing. (Case study)

MODULE-V: COMMUNICATION: Communicating value: Designing and Managing Marketing communications- Advertising-Direct Marketing and Personal selling-Sales promotion-Events and Public relations: Competitive Marketing Strategies-Emerging Trends in Marketing

RECOMMENDED BOOKS:

- 1. Marketing Management Philip kotler
- 2. Marketing Management Rajan Nair
- 3. Marketing Management Sontaki & Sontaki

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